



# Redkite Tracker

## Personal and Workforce Development System

Redkite Tracker is web based computer software with a proven track record of helping to manage the development and maintenance of competence in the workforce.

### Redkite Tracker:

- ✓ Shows what competence your staff currently hold
- ✓ Identifies training and development needs to ensure staff are maintaining their competence and can carry out their everyday work to the standards you set
- ✓ Records training and development activities
- ✓ Provides an auditable record of all training staff have undertaken
- ✓ Shows when refresher training is required to maintain competence
- ✓ Allows the results from computer based on-line assessments to be recorded against individuals
- ✓ Being web based allows access by authorised users from any computer with internet access a boon for out based workers and retained duty staff.



### Use Redkite Tracker to record:

- ✓ Classroom training sessions
- ✓ Workplace training
- ✓ Workplace assessments
- ✓ Simulations
- ✓ On-line assessments
- ✓ Personal Development Plans
- ✓ Annual or periodic reviews
- ✓ Professional discussion
- ✓ Continuous Professional Development
- ✓ E-learning

**Readily adaptable, Redkite Tracker can easily be customised to meet your organisation's needs. Individual role profiles can be set up to fit individual posts and all of this can easily be done through the comprehensive system editors at no additional cost.**



# Redkite Tracker

## Personal and Workforce Development System

Redkite Tracker is widely used within Local Authority and Airport Fire and Rescue Services to help manage the requirement to develop and maintain competence in the workforce in line with relevant national standards.

### Redkite Tracker is:

- ✓ Web based – can be accessed by authorised users via the internet from any PC making it ideal for out based workers and RDS staff
- ✓ Adaptable – it can be configured to meet organisation wide needs
- ✓ Flexible – it can accommodate all NOS and CAA requirements as well as allow you to develop in-house standards against which performance can be measured
- ✓ Comprehensive – it provides a detailed record of development and maintenance for all staff
- ✓ An electronic portfolio – can be used to record evidence towards NVQs
- ✓ User friendly – with a single point of entry it provides for multiple updates to various training records quickly and easily
- ✓ Proven – it has been used in the fire and rescue sector since 1998 and has a reputation for being robust and reliable
- ✓ Reliable - on the Redkite secure server customers report 99.9% uptime with no downtime due to faults since moving to our hosted server 18 months ago. This greatly increases user confidence in the system.
- ✓ Supported by a friendly dedicated team whom you will get to know

**Group Overview**

732 - NORTH J.C. FF

Competent / Complete	Requires Training	Over 18 Months	No Assessed Inputs	Not Assessed	Review Priority			
FF1 Inform and educate your community to improve awareness of safety matters	FF2 Take responsibility for personal performance	FF3 Save and preserve endangered life	FF4 Resolve operational incidents	FF5 Protect the environment from the effects of hazardous materials	FF6 Support effectiveness of operational response	FF7 Support the development of colleagues in the workplace	FF8 Contribute to fire safety solutions to minimise risk to community	FF9 Drive, manoeuvre and re-deploy fire service vehicles

Quickly identify training and assessment requirements from a single screen.

**Personal Portfolio**

732 - NORTH J.C. FF

Competency	Status	Updates	Review By
FF1 Inform and educate your community to improve awareness of safety matters	Competent	23	14/05/2006
FF2 Take responsibility for personal performance	Competent	195	08/05/2006
FF3 Save and preserve endangered life	Requires Training	164	
FF4 Resolve operational incidents	Partial Complete	119	
FF5 Protect the environment from the effects of hazardous materials	Not Confirmed	14	
FF6 Support effectiveness of operational response	Partial Complete	24	
FF7 Support the development of colleagues in the workplace	Competent	31	14/05/2006
FF8 Contribute to fire safety solutions to minimise risk to community	Not Confirmed	12	
FF9 Drive, manoeuvre and re-deploy fire service vehicles	Competent	66	08/05/2006

View personal competence held for each individual.

**Activity Update**

ID	Description of activity	Status
0174	Alleydy J - Crew Mem	1.1. Access Dropt Operator
1234	Arbair M - 2 AFFTO	1.6.84. Wearer
0611	Anderson J - Develop	1.6.84. Wearer
0363	Blackstone M - Firefig	1.6.84. Procedures Function
0167	Blowen H - Firefigher	1.7. Rapid Deployment Function
0360	East P - Firefigher I	1.7. Stage 1 ECO
0207	Garwood M - Firefigher	1.7. Stage 2 ECO
0331	Hughes P - Firefigher I	FF2.2 Establish and maintain effective working relationships with people
		FF2.3 Develop your own skills to improve your performance
		FF2.3.a Conduct a search - for people reported
		FF2.3.b Conduct a search - to establish all life accounted for
		FF2.3.c Conduct a search - with significant difficulties
		FF2.3.d Conduct a search - protected/more than one team

Update multiple people in multiple activities from the same screen.

**“Above everything else, Redkite Systems listen and respond to your needs”**  
John Arnold, Deputy Head of Learning and Development, Northumberland Fire and Rescue Service